

# /FAQs

## I'VE RECENTLY BOUGHT LAND IN A DACLAND COMMUNITY, WHAT HAPPENS NOW?

Once you have signed a contract and paid your 10% deposit, you will receive an email from [customercare@dacland.com.au](mailto:customercare@dacland.com.au) which will contain a Purchaser Guide and other information on what you can expect whilst you wait for your land to settle. If you have not yet received your Purchaser Guide or need to refer to it, you can view our guides on the project update page in the links below.

[King's Leigh](#)  
[Rothwell](#)  
[Lochaven](#)  
[Wynbrook](#)  
[Manzeene Village](#)

## HOW DO I GET TITLE DATE UPDATES?

Every 6-8 weeks you will receive a community update with details on construction progress and anticipated timing. You can also find title date information on your community project updates page at any time. Should there be a change to the anticipated title date for your stage, we will contact you directly via email with further advice.

[King's Leigh](#)  
[Rothwell](#)  
[Lochaven](#)  
[Wynbrook](#)  
[Manzeene Village](#)

Please read the "Purchasers Guide" located on the project update page for more information on community updates, title date and settlement notices that you'll receive by email from us.

## HOW DO I CONTACT MY NEIGHBOURS ABOUT FENCING?

If you have not met your neighbours at one of our events, you may need to contact your local council to establish contact with your neighbour to arrange fencing. Each council may have a slightly different process, but generally, you'll be required to provide a fence quote for the portion of the boundary that you and your neighbour share and submit it through council's website. Below are some links that may be helpful.

[King's Leigh, Rothwell & Wynbrook](#)  
[Manzeene Village](#)  
[Lochaven](#)

We also have a handy guide for planning your fencing in the winter issue of Living Today. [Read More.](#)

## WHAT IS COMMUNITY INFRASTRUCTURE LEVY, AND WHO PAYS IT?

The Community Infrastructure Levy (CIL) is a financial contribution to new infrastructure that will be used by the new community in growth area developments. Each growth area precinct has different infrastructure needs, and therefore a unique list of infrastructure requirements.

To find out more about the CIL, please refer to the links provided below.

[Manzeene Village](#)

[King's Leigh, Rothwell & Wynbrook](#)

Lochaven - Dacland currently pays the Community Infrastructure Levy (CIL) at Lochaven.

## HOW DO I STOP RUBBISH OR EXCESS SPOIL BEING PUT ON MY LAND POST SETTLEMENT?

In the lead up to settlement, Dacland will ensure that your block is delivered clear of any rubbish or spoil. Once settlement has occurred, and you take ownership of the block, you may prevent unauthorised access and rubbish dumping on your land by putting up a temporary fence. All builders are required to have an effective waste management plan in place to aid prevention of rubbish across the community.

## AFTER SETTLEMENT, WHEN WILL POWER BECOME AVAILABLE?

Prior to your land being settled Dacland complete all infrastructure ready for power authorities to connect to, although power may not be available for up to 3 months after the stage registers at the Titles office. Ausnet and Powercor are responsible for connection of electricity during this 3-month period, after which your chosen service provider will manage your power supply through your account.

For queries about when power will be available for your chosen provider to connect to, please contact Powercor (Rothwell, Manzeene Village, King's Leigh, Wynbrook & Westwood) or Ausnet (Lochaven) for updates.

Your chosen service provider will require the connection to be made by Ausnet or Powercor before they can create a client number. Please contact your chosen power provider for further information.

During the time power is not available, temporary power can be arranged through your chosen builder and is generally done so by allowing for a generator on site. Please contact your builder to discuss the details.

# /FAQs

## HOW DO I BOOK IN A VALUATION BEFORE THE LAND SETTLES?

All valuations can take place after Statement of Compliance has been issued by council for the stage. You will receive an email confirming valuation appointments can take place with instructions for the valuer to reach the appropriate onsite contact. To ensure a smooth process, all valuer visits must be prearranged, valuers must wear high visibility vest and boots and report to the site foreman upon arrival.

## WHEN CAN I HAVE MY BUILDER DO A SOIL TEST?

Access to the stage by external parties including builders, surveyors and other contractors may only occur once settlement has been enacted.

## WILL MY HOUSE BE CONNECTED TO NBN AS SOON AS I MOVE IN?

To help enable an efficient connection to the nbn™ network, builders or authorised representatives can request a pre-install of nbn™ in-home equipment. This means your home will be 'nbn™ ready' and you can connect to the nbn™ network through a phone or internet provider as soon as you move in. Standard pre-installs are free and work is carried out by a certified nbn communications technician once lock-up stage has been achieved.

To arrange a pre-install of nbn™ supplied equipment, visit: [www.nbn.com.au/preinstallrequest](http://www.nbn.com.au/preinstallrequest).

VILLAGES OF  
**Rothwell**

  
**Manzeene Village**  
LARA

LIVE GRAND  
LIVE WERKIE  
**KING'S**  
LEIGH

  
**LOCHAVEN**  
CRANBOURNE

**WYNBROOK®**  
**WYNDHAMVALE**